



TEP Ex Ltd.

Medarska 69, 10090 ZAGREB

Branch office No. 1, Prilaz dr. Franje Tuđmana 6, 49210 Zabok

QUALITY POLICY

TEP Ex Ltd. implemented the quality management system to achieve the highest possible level of quality for its services in the field of:

design, production and maintenance of equipment and protective systems intended for use in potentially explosive atmospheres

The main aim of all employees is fully understand the requirements of our customers and partners. To achieving the objectives we:

- are guided by the wishes and needs of the customers, as well as the requirements of laws, regulations and standards,
- encourage the principle of leadership,
- involve all interested parties,
- strive for consistency in the management,
- strive for constant and continuous improvement and development of processes, products and applied integrated management system,
- strive to create a friendly partnership with customers and suppliers,
- strive to meet the expectations of employees.

The Company management will raise the level of responsibility, exactness, timeliness, as well as honest, cultured and fair approach to all its business partners.

The Company management will maintain the integrated management system, which is established in conformity with ISO 9001, in cooperation with authorized, internationally recognized certification institution.

The objectives can be achieved only through systematic and continuous progress of all employees, as well as progress of general manager, the most responsible person for promoting all activities affecting quality.

In this way the Company management and its employees directly affect the quality of the company and also their own quality. Improving the business success of the company they also improve his own life at the local community.

In Zabok, 19.03.2016.

General Manager: **TEP Ex d.o.o.,**

Mladen Marijan, BS eng.

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ZAGREB